

**Toll Call Services Application Form** (please print in BLOCK letters)  
 长话业务申请表 (请用大写字母填写)
**Customer details 客户资料**Title 称呼:  Mr 先生  Mrs 夫人  Miss 小姐  Ms 女士 Company 公司  Trust 信托

Last name 姓/Company name 机构名称 First names 名

Occupation 工作/Contact name and position held 联系人及职位

Date of birth 出生日期

ID Number 证件号码  Passport 护照  Driver licence 驾照

Please attach a copy of your ID here 请附上证件的影印件

Street address 地址

  
  


City 城市

Postcode 邮编

Telephone /Mobile 电话/手机

Facsimile 传真

Email address 电子邮件  E-statement only 仅使用电子帐单

Postal address (if different from street address) 邮寄地址

  
  


City 城市

Postcode 邮编

**Fees & Plans 资费专案**
 Toll Calls: National & International Toll Calls Services (Without transfer your existing line rental, Non-coded Access, Non-VoIP)

长话服务: 国内和国际长途电话业务。商用线路, 非网络电话

 Special Plans 特别专案

FCN Number 绑定号码:

  


Phone number you wish to connect to Tiptone 申请以上服务的座机号码

1)	2)
3)	4)

Your current Phone Service provider 目前为您提供座机服务的电信公司

Your account name with current provider 目前座机服务的账户名称

Your account number with current phone provider 目前座机服务的账户号码

Security PIN (4 digits) 四位数密码

Referrer Name/Phone Number 介绍人姓名/电话

**Your options for monthly payments** (Tick one box) 付款方式

- Pay by cheque return to our postal address 邮寄支票
- Pay by electronic banking 电子转帐
- Direct debit to my bank account 银行账号自动扣款
- Pay by my credit card showing here 信用卡支付
- Direct debit to my credit card account 信用卡账号自动扣款

You can amend these options any time by given one month notice.

若您需要更改您的付款方式, 请提前一个月通知我们。

Credit card type 持卡种类:  Visa  Master  Amex

Card holder name 持卡人姓名

Card number 信用卡号码

Expiry 有效日期:

Card security code 安全密码

 / 


Signature of card holder 持卡人签名

**Application Declaration 申请人声明**

I/We undersigned hereby declare that: 我/我们在下方签名的申请人现声明如下:

1) we confirm that my/our information provided to Tiptone and recorded above to be true and correct. 确认我们提供的资料全部属实。

2) acknowledge and accept that the Tiptone products and services are subject to the Tiptone Standard Terms and Conditions, which is available at <http://www.tiptone.com> or that the hard copy of such Terms and Conditions can be made available upon request. 了解并接受Tiptone提供的产品和服务受到其标准条件的约束, 此标准条件的细节可在Tiptone 网站www.tiptone.com上查询, 或直接向我方索取。

3) understand and accept that all or part of the Tiptone services may be delivered by a third party Telecommunication Carrier, and shall be subject to its terms and conditions. 理解并接受全部或部分Tiptone的服务可能由第三方电信运营商提供, 并受其条件的约束。

Signature of client/Authorised signatory or Trustee 申请人签名

Date 日期

## FCN (Frequently Called Number) Terms and Conditions

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FCN (Frequently Called Number) means a national or international landline number and any international mobile number which is nominated by you as a frequently called number (and which is agreed to by Tiptone Telecommunications) Special Plans are subject to our standard terms and conditions

### Fair Use

Our Fair Use Policy applies. Read our Fair Use Policy details below. Use of special plans for auto dialling, continuously call forwarding, telemarketing, call centre is not permitted, nor is use of PBX Trunking Units.

### Term

- a) Every Tiptone Toll Services will either be a 1, 12 or 24 month term from activation, depending on your agreement with us before the agreed term you will be liable for Early Termination charges.
- b) One months' notice of termination will be required.

### Frequently Called Number

- a) Tiptone Toll Services Plans include at one complimentary FCN (Frequently Called Number), which can be any national and international destination numbers selected by Tiptone.
- b) You can select the FCN which gives you the most savings. You can change your FCNs once a month, free of charge. Further changes may incur fees.
- c) Customers can entitle an additional FCN by referral each new customer however there is a maximum limit of 3 per account.
- d) A one hour calling cap applies to each call. It is the customer's responsibility to manage the one hour calling cap. Calls in excess of the one hour per call cap will be charged on a per minute basis thereafter in accordance with the standard rates.

## FCN Destination

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Australia, China, China Mobile, Taiwan, Hong Kong, Hong Kong Mobile, Macau, Macau Mobile, Malaysia, Malaysia Mobile, Thailand, Thailand Mobile, Korea (South), Korea (South) Mobile, Japan, Singapore, Singapore Mobile, New Zealand  
(Unless 'Mobile' is specified the destinations refer to a landline number in that country)

### Fair Use Policy

All Services are subject to our Fair Use Policy. We may apply our Fair Use Policy where in our reasonable opinion your usage of our Services is excessive and/or unreasonable as detailed in this paragraph. We have developed our Fair Use Policy by reference to average customer profiles and estimated customer usage of our Services. If your usage of our Services materially exceeds estimated use patterns over any month, or is inconsistent with normal usage patterns, then your usage will be excessive and/or unreasonable. Fair Use excludes activities such as auto dialling; continuously call forwarding, telemarketing, call centres, and use of PBX Trunking Units. If your usage is excessive and/or unreasonable we may contact you to advise you that your usage is in breach of our Fair Use Policy. We may then request that you stop or alter your usage to come within our Fair Use Policy. If you're excessive or unreasonable usage continues after receipt of a request to stop or alter the nature of such usage, we may without further notice, apply charges to your account for the excessive and/or unreasonable element of your usage; suspend, modify or restrict your use of the Services or withdraw your access to the Services.



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